

# 2024 Billing Policy & Membership Dues



The AGA's modernized billing system makes billing easier, more efficient and more environmentally friendly!

## 2024 AGA dues - \$45

#### **Discounts**

• OJR – Individuals that join or renew a full year membership online: \$5 discount

2024 Association Dues	Calendar Year Option	Revolving Year Option
October 1-December 31, 2023	\$40 – Individuals OJR \$45 – Clubs that Pay	<u>Anytime</u> \$40 – Individuals OJR \$45 – Clubs that Pay
January 1-June 30, 2024	\$40 – Individuals OJR \$45 – Clubs that Pay	
July 1-September 30, 2024	\$25	
Multi-Members	\$15 - After Rebate	\$15 - After Rebate

<u>Revolving Year</u> - Clubs have the option to bill members on a traditional calendar year or on a revolving year. A revolving year membership expires 364 days after it is activated (sign-ups on April 1 expire March 31, for example).

#### **Calendar Year**

### **OJR Clubs:**

If your club participates in **Online join/Renew**, members will be able to pay their 2024 membership dues online beginning Tuesday, October 3<sup>rd</sup>. Clubs must submit an Online Join/Renew club form annually. The 2024 form must be submitted by September 9<sup>th</sup> to guarantee October 3<sup>rd</sup> activation.

#### **Clubs that Pay:**

Members activated October 1<sup>st</sup> through December 31<sup>st</sup>, 2023, will be billed at the end of each month for 2024 membership dues.

### All Clubs - Manage Your Rollover Option

Our billing system makes it easy to manage your membership, so you don't get charged for any unpaid members. Login to Golf Nations, select Roster, view Rollover Column (far right). Select Rollover OFF or ON for each member. Rollover "OFF" - member will be automatically inactivated if payment isn't received by subscription end date. Rollover "ON" - member will be rolled over to the next year and the club will be billed.

# Club Member Refund Policy





The AGA's Billing Management System makes it easy for clubs to manage their membership, so they don't get charged for any unpaid members.

Every year, the AGA has issues with clubs that forget to clean up their rosters. What clubs fail to realize is that we incur hard costs for those members in the first few weeks of the year.

We have tried to be very generous with our refund policy. If you have not chosen to turn off the rollover feature and you have unpaid members as of January 1, they will show up in the Unbilled Section of your transactions. You will have the entire month of January to inactivate those members in GHIN or Golf Nations without being charged.

On January 31, you will be charged for any members who are active and unpaid. At that point, the following refund policy is automatically applied as follows:

- If a member is deactivated between the first and second invoice, the club will receive a full refund. (i.e. February 1 February 29)
- If a member is deactivated between the second and third invoice, the club will receive a 50% refund. (i.e. March 1 March 31)
- If a member is deactivated any time after the third invoice, there will be **NO** refund.

Since the AGA is on a monthly billing cycle, the club should have ample time to review the invoice for payment. We would recommend that clubs have at least 2 Club Admins with access to the Golf Nations billing system.

Member managed clubs - Indicate which officers should be Club Admins by completing the <a href="Club Officer Roster">Club Officer Roster</a> form. Facility managed clubs - Contact Susan Woods at susan@azgolf.org to update their Club Admins/Billing Contacts.

The refund policy applies to members added at any time during the year – one billing cycle to inactivate at no charge, then the automatic reduction of 50% in the second billing cycle, then NO refund in subsequent billing cycles.

# Discontinuance of Service



Any club, whose account becomes 90 days past due, may have their service interrupted for non-payment of fees without any further notice. All invoices are due within 30 days.

Questions – contact Susan Woods at 602.872.7027 or Susan@azgolf.org